11TH REPORT OF THE
COMMUNITY AND NEIGHBOURHOODS COMMITTEE

Meeting held on May 17, 2011, commencing at 4:03 p.m.

PRESENT: Councillor H. L. Usher (Chair) and Councillors W. J. Armstrong, M. Brown, S. Orser and P. Van Meerbergen and B. Mercier (Secretary).


I YOUR COMMITTEE RECOMMENDS:

1. (7) That, on the recommendation of the Director, Environmental Programs and Solid Waste, the following actions be taken with respect to household special waste recycling and disposal services:

   (a) the contract with Buckham Transport Limited, P.O. BOX 601, Peterbourgh, ON K9J 6Z8 for household special waste recycling and disposal services BE EXTENDED on a month to month basis from July 1, 2011 to December 31, 2011; it being noted that the majority of costs of the contract will be paid by Stewardship Ontario and/or the Ministry of the Environment;

   (b) the Civic Administration BE AUTHORIZED to undertake all administrative acts that are necessary in connection with this service contract; and,

   (c) the approval hereby given BE CONDITIONAL upon the Corporation entering into a formal contract or having a purchase order, or contract record relating to this matter. (2011-W08-00)

2. (8) That, on the recommendation of the Director, Environmental Programs and Solid Waste, the following actions be taken with respect to the award of contracts for the W12A Landfill, Cell 6 North (north half) Leachate Collection System (SW6021):

   (a) the bid submitted by J-AAR Excavating Limited, 31 Exeter Road, London ON, N6L 1B6, at its submitted tendered price of $1,669,470.04 (excluding H.S.T.), for the W12A Landfill, Cell 6 North (north half) Leachate Collection System, BE ACCEPTED; it being noted that the bid submitted by J-AAR Excavating Limited was the lowest of eight bids received and meets the City's specifications and requirements in all areas;

   (b) the financing for this project BE APPROVED as set out in the Sources of Financing Report, attached hereto as Appendix "A";

   (c) the Civic Administration BE AUTHORIZED to undertake all administrative acts which are necessary in connection with this project;

   (d) the approval given herein BE CONDITIONAL upon the Corporation entering into a formal contract or issuing a purchase order for the above-noted project SW6021; and,

   (e) the Mayor and City Clerk BE AUTHORIZED to execute any contract or other documents, if required, to give effect to these recommendations. (2011-W04-00)

3. (11) That, on the recommendation of the Director of Social and Community Support Services, with the concurrence of the Executive Director of Community Services, the attached by-law BE INTRODUCED at the Municipal Council meeting to be held on May 30, 2011 to:

   (a) approve the agreements for Domiciliary Hostel Subsidy Agreements with Mission Services of London, London Regional AIDS Hospice, E. Smith and N. Smith carrying on business in partnership under the name Mount Brydges Rest Home, and Middlesex County; and
(b) authorize the Mayor and the City Clerk to execute agreements noted in (a) above. (2011-C06-00)

4. (12) That, on the recommendation of the Director of Neighbourhood and Children’s Services, with the concurrence of the Executive Director of Community Services, the following actions be taken with respect to the Child and Youth Network’s position paper on ending poverty in London:

(a) the Child and Youth Network’s position paper: “Clearing the Path out of Poverty”… Step 2: Immediate Policy Changes to the Ontario Disability Support Program, BE ENDORSED by the Municipal Council;

(b) the position paper BE SUBMITTED to The Honourable Frances Lankin, P.C., and Dr. Munir Sheikh, Commissioners of Ontario’s Comprehensive Social Assistance Review; and,

(c) the Province BE ADVISED that it is the Council’s recommendation that any costs associated with policy changes be paid by the province. (2011-C06-00)

5. (14) That, notwithstanding the recommendation of the Accessibility Advisory Committee (ACCAC), clause 1 of the 4th Report of the ACCAC BE REFERRED to the Civic Administration for review and report back at the June 14, 2011 meeting of the Community and Neighbourhoods Committee related to the feasibility of the requests.

Clause 1 reads as follows:

“That the following actions be taken with respect to the ACCAC’s 17th Annual Empowerment and Action Day Conference, to be held on Wednesday, October 19, 2011:

(a) a registration fee of $20.00, including H.S.T., BE APPROVED for individuals attending the Conference; it being noted that the attached draft Conference budget includes revenue from registrations in order to decrease the amount of municipal subsidy from the Accessibility Advisory Committee (ACCAC) 2011 budget allocation; and,

(b) subject to the approval of the registration fee noted in part (a), above, the following additional actions be taken:

(i) the Civic Administration BE DIRECTED to take the necessary steps to enact the implementation of the fee, including an amendment to the Fees and Charges By-law A-40;

(ii) the Civic Administration BE REQUESTED to provide staff support to accommodate in-person, phone, fax and mail-in conference registration; and,

(iii) the use of the London Economic Development Commission’s on-line event registration BE EXPANDED to include the collection of a registration fee;

it being noted that the ACCAC has been successfully organizing this conference for several years and is appreciative of the past support of the Municipal Council and staff, noting that annual attendance has grown to over 250 people; it being further noted that the ACCAC reviewed and received a report from the March 23, 2011 meeting of its Education and Awareness Sub-committee, and communications with respect to its 17th Annual Empowerment and Action Day Conference.”

6. (14) That, notwithstanding the recommendation of the Accessibility Advisory Committee (ACCAC), clause 2 of the 4th Report of the ACCAC BE REFERRED to the Civic Administration for review and report back at the June 14, 2011 meeting of the Community and Neighbourhoods Committee related to the request, and actions currently undertaken related to this matter.

Clause 2 reads as follows:
That the following actions be taken with respect to an Accessibility Parking Awareness Program:

(a) the Civic Administration BE ASKED to work with the Accessibility Advisory Committee (ACCAC) to plan and implement an Accessibility Parking Awareness Program to begin on October 15, 2011. The Program would be similar to those held in Calgary, Thunder Bay, Sudbury, North Bay and as outlined in the attached communication. These cities have successfully implemented a program and as a result have seen an improvement in compliance of their accessible parking by-laws; and,

(b) subject to the implementation of the Program noted in (a) above, an education and awareness component BE INCLUDED relating to the improper use of London's designated Paratransit Parking stalls and pick-up and drop-off spaces assigned as accessible;

it being noted that the ACCAC reviewed and received a report from the April 14, 2011 meeting of its Transportation Sub-committee.

7. (17) That the following actions be taken with respect to the communication, dated May 6, 2011, from Councillor M. Brown, related to the criminal-reference check backlog and the resulting impact to non-profit organizations' ability to obtain volunteers:

(a) the communication, noted-above, BE REFERRED to the Police Services Board to examine alternative means of service delivery in order to reduce the response wait times; and,

(b) the Police Chief BE INVITED to the next Community and Neighbourhoods Committee meeting to provide an update on the issue.

(2011-P11-00)

8. (22) That, on the recommendation of the Council Housing Leadership Committee (CHLC) the following actions be taken with respect to the Native Inter-Tribal Housing Cooperative affordable housing proposal:

a) an additional allocation of $244,155 BE APPROVED to offset the cost of municipal fees and charges, for a total municipal allocation of $679,155; it being noted that the Native Inter-Tribal Housing Co-operative was previously approved for an allocation of $435,000; and

(b) the attached Sources of Financing Report for the additional Municipal allocation in the amount of $244,155 BE APPROVED;

it being noted that the Council Housing Leadership Committee reviewed and received the attached report, dated May 10, 2011, from the Director of Municipal Housing, with respect to this matter.

9. (22) That, on the recommendation of the Council Housing Leadership Committee (CHLC) the geographic area for eligibility for the Convert-to-Rent/Rehabilitation Assistance Program BE EXPANDED to include specific areas in the City of London in the following order of priority:

(a) the Old East Village Business Improvement Area;
(b) the Downtown Business Improvement Area;
(c) the properties between these two areas (i and ii) fronting on Dundas Street;
(d) the Hamilton Road Business Improvement Area; and,
(e) the SoHo District;

it being noted that exceptions will continue to be reviewed, on a case-by-case basis, for specific properties outside the program area that meet all other criteria; it being further noted that the Council Housing Leadership Committee reviewed and received the attached report, dated May 10, 2011, from the Director of Municipal Housing, with respect to this matter.
II YOUR COMMITTEE REPORTS:

Dearness Home
Community Newsletter – May 2011

10. (1) That the Community and Neighbourhoods Committee reviewed and received the Dearness Home Community Newsletter for May 2011. (2011-C11-00)

3rd Report of the CSCP

11. (2) That the Community and Neighbourhoods Committee reviewed and received the 3rd Report of the Community Safety and Crime Prevention Advisory Committee from its meeting held on April 28, 2011. (See Report attached.)

4th Report of the TFAC

12. (3) That the Community and Neighbourhoods Committee reviewed and received the 4th Report of the Trees and Forests Advisory Committee from its meeting held on April 27, 2011. (See Report attached.)

4th Report of the AWAC

13. (4) That the Community and Neighbourhoods Committee reviewed and received the 4th Report of the Animal Welfare Advisory Committee from its meeting held on April 26, 2011. (See Report attached.)

5th Report of the ACE

14. (5) That the Community and Neighbourhoods Committee reviewed and received the 5th Report of the Advisory Committee on the Environment from its meeting held on May 4, 2011. (See Report attached.)

Upcoming Major Animal Services Reports

15. (6) That the Community and Neighbourhoods Committee reviewed and received an information report from the Director, Environmental Programs and Solid Waste, with respect to the timelines for upcoming reports and activities associated with the potential changes to the City’s Animal Care and Control Program. (2011-P04-00)

Ontario Works Caseload Update – January to April 2011

16. (9) That the Community and Neighbourhoods Committee reviewed and received an information report from the Director of Social and Community Support Services, with respect to an update on the Ontario Works caseload statistics for January to April, 2011. (2011-C16-00)

London Community Housing Strategy and Integrated Community Plan on Homelessness Update

17. (10) That the Community and Neighbourhoods Committee heard the attached presentation from the Executive Director, Community Services and received an information report from the Director of Social and Community Support Services and the Director of Municipal Housing, with respect to an update on the implementation plan and reporting format relating to the London Community Housing Strategy and the Integrated Community Plan on Homelessness. (2011-C03-00)

East-Southeast Recreation Facility Siting Project

18. (13) That the Community and Neighbourhoods Committee reviewed and received an information report from the Director of Parks and Recreation and the Director of Neighbourhood and Children’s Services, with respect to the East-Southeast Recreation Facility Siting Project. (2011-A09-02)

4th Report of the ACCAC

19. (14) That the Community and Neighbourhoods Committee (CNC) reviewed and received clauses 3 to 13, inclusive, of the 4th Report of the Accessibility Advisory Committee (ACCAC), from its meeting held on April 28, 2011; it being noted that the CNC heard the attached presentation from B. Ryan, Chair, ACCAC, with respect to this matter. (See Report attached.)

Motorcycle Noise

20. (15) That the Community and Neighbourhoods Committee (CNC) heard the attached presentation from E. White and K. McManus, Co-Chairs, London & Middlesex Local Immigration Partnership (LMLIP) and received an information report from the Director of Social and Community Support Services, with respect to an update on the LMLIP. (2011-C14-00)
22. (18) That the Community and Neighbourhoods Committee heard the attached presentation from L. E. Ducharme, General Manager, and F. Berry, Chair, London Transit Commission (LTC) and received a communication dated May 5, 2011 from L. E. Ducharme, LTC, with respect to the 2010 LTC Annual Report. (2011-S10-00)

London Regional Art and Historical Museums

23. (19) That the Community and Neighbourhoods Committee (CNC) received a communication, dated May 6, 2011, from B. Meehan, Executive Director, Museum London, with respect to a request for the passage of a by-law to upgrade Museum London’s governing legislation as it relates to Bill Pr16, An Act Respecting London Regional Art and Historical Museums. The CNC referred the communication to the Civic Administration for consideration and report back at a future meeting of the CNC. (2011-C15-00)

Lombardo Museum Artefacts

24. (20) That the Community and Neighbourhoods Committee reviewed and received a communication, dated April 22, 2011, from D. Flood, 11 Outer Drive, with respect to the deaccessioning of Lombardo Museum artefacts. (2011-C15-00)

Kipps Lane and Community

25. (21) That the Community and Neighbourhoods Committee heard the attached presentation and received a communication, dated April 27, 2011, from S. Rajic and D. Vezina, Kipps Lane and Community, with respect to the Kipps Lane and Community Activity Report.

3rd Report of the CHLC

26. (22) That the Community and Neighbourhoods Committee (CNC) reviewed and received clauses 3 and 4, of the 3rd Report of the Council Housing Leadership Committee (CHLC), from its meeting held on May 10, 2011. (See Report attached.)

Afrofesta – Victoria Park Festival

27. (23) That the Community and Neighbourhoods Committee (CNC) reviewed and received a communication, dated May 16, 2011, and heard a verbal delegation from P. Parker, Chair, Afrofesta (African-Caribbean-Canadian Cultural Extravaganza), with respect to a request to waive the fees for the use of Victoria Park and the closing of Wellington Street for its festival, to be held on August 19, 20 and 21, 2011. The CNC referred the above-noted request to the Civic Administration for consideration in conjunction with possible funding sources.

Various Updates

28. (Added) That the Community and Neighbourhoods Committee (CNC) heard the following verbal updates from the Executive Director, Community Services:

- Ontario Firefighters are on-route to Slave Lake, AB at this time London Firefighters are not deployed;
- the opening season of the outdoor community sports fields has been delayed due to the heavy rains in the London area;
- Ontario Works will have a distribution contingency plan in place, in the event of a disruption of postal services.

The meeting adjourned at 6:48 p.m.
Chair and Members  
Community & Neighbourhoods Committee  

RE:  W12A Landfill - Cell 6 North (North Half) Leachate Collection System  
Capital Project SW621 - W12A Leachate Management  
J-AAR Excavating Ltd. - $1,689,470.84 (excluding H.S.T.)

FINANCE AND CORPORATE SERVICES DEPARTMENT REPORT ON THE SOURCES OF FINANCING:
Finance and Corporate Services confirms that the cost of this project can be accommodated within the financing available for it in the Capital Works Budget and that, subject to the adoption of the recommendations of the Director, Environmental Programs & Solid Waste, the detailed source of financing for this project is:

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<th>ESTIMATED EXPENDITURES</th>
<th>Approved Budget</th>
<th>Committed to Date</th>
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<th>Balance for Future Work</th>
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SOURCE OF FINANCING:
Drawdown from Sanitary Landfill Reserve Fund  
$5,400,000  
$2,093,538  
$1,698,853  
$1,607,609

Financial Note:
1) Contract Price  
Add: HST @13%  
Total Contract Price Including Taxes  
Less: HST Rebate  
Net Contract Price  
Total  
$1,669,470  
$217,031  
$1,886,501  
$187,648  
$1,607,609

2) Operating costs will increase approximately $15,000 per year to treat the additional leachate that will be generated. The additional operating costs will be funded from savings generated by not having to haul leachate by tanker truck once the new pumping station and forcemain to convey leachate is constructed and operational at the end of 2011.

EH  
Manager of Financial Planning & Policy  

Page 6 of 109
APPENDIX 1

Bill No.
2011

By-law No.

A By-law to approve the standard form for Domiciliary Hostel Subsidy Agreements and to authorize the Mayor and City Clerk to execute agreements which employ this form.

WHEREAS subsection 5(3) of the Municipal Act, 2001 provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the Municipal Act, 2001 provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS section 10 of the Municipal Act, 2001 provides that the City may provide any service or thing that the City considers necessary or desirable for the public, and may pass by-laws respecting same, and respecting economic, social and environmental well-being of the City, and the health, safety and well-being of persons;

AND WHEREAS the Ministry of Community and Social Services Act, R.S.O. 1990, c. M.20 provides in section 12 as follows: “The Minister may enter into agreements with organizations, municipalities or other persons or corporations respecting the provision of social services and community services including items, facilities and personnel relating thereto upon such terms and conditions as may be agreed and he or she may direct out of money appropriated by the Legislature the payment of such expenditures as are necessary for such purposes”;

AND WHEREAS Her Majesty the Queen in right of Ontario (as represented by the Minister of Community and Social Services, and the Minister of Children and Youth Services) (the “Province”) has entered into a Service Contract with the City whereby the City agrees to provide certain services, including a “Domiciliary Hostels Program”;

AND WHEREAS sections 5 and 7 of the Ontario Works Act, 1997, S.O. 1997, c. 25, Schedule A state that income assistance (for purposes of basic needs and shelter) shall be provided in accordance with the regulations to persons who satisfy all conditions of eligibility under the Act and regulations;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. (a) The Domiciliary Hostel Subsidy Agreement to be entered into between The Corporation of the City of London and four domiciliary hostel operators (Mission Services of London; London Regional AIDS Hospice; Edward Smith and Nancy Smith carrying on business in partnership under the name Mount Brydges Rest Home; and Middlesex County) for the provision of domiciliary hostel services, attached as Schedule A to this by-law, is adopted as the standard form for all four agreements.

(b) The Executive Director of Community Services, or written designate, is authorized to enter the name of the Operator on the 1st and signing page of the agreement, as well as the location of the domiciliary hostel on the 1st page.

2. The Mayor and City Clerk are authorized to execute the four agreements employing the standard form approved in 1 above with no further approval required from Council.

3. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council , 2011.

Joe Fontana
Mayor

Catharine Saunders
City Clerk

Signed Copies are Available in the City Clerks Office
### 17th Annual Empowerment & Action Day
October 19th, 2011
"Enhancing the Lives of Children & Youth"

**Draft Budget**

#### INCOME:

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<td>• Corporate Support</td>
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**Total Income:** $15,500

#### EXPENSES:

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<td>• Speaker Gifts</td>
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<td>• Registration Materials</td>
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<td>• Miscellaneous</td>
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**Total Expenses:** $15,500

Signed Copies are Available in the City Clerks Office
Fact sheet from London Accessibility Advisory Committee
(Quotes and sources included)

* In 2009, the city issued more than 200 tickets to people who parked in handicapped spaces unlawfully.
* "Permits have been seized belonging to a person who has died and their family continue to use them."
  From: North Bay Nugget June 2nd, 2010
* "The challenges people with disabilities face in their day-to-day lives are numerous and often go unnoticed," Human Resources Minister Diane Finley says in the introduction to the 2009 Federal Disability Report.
* "Then (2001), 12.4 per cent of Canadians reported having a disability. Now, the disability rate has climbed more than two percentage points, to 14.3 per cent."
  From: Canadian Press Dec 28th, 2009

- Parking enforcement officers can seize permits they suspect are being misused, and can lay charges under the Highway Traffic Act, with a maximum penalty of $5,000. In 2009, 630 of these charges were laid in Toronto.
- Since she was diagnosed with multiple sclerosis in 1995, Randi Daniels has had countless arguments with scofflaws. She and her husband are used to pulling up to a designated parking space in a mall, only to find it occupied by a seemingly able-bodied person loading up heavy grocery bags.
- "I've been sworn at, when I was using a walker," says the 61-year-old, who's now in a wheelchair. "I say to them, 'I hope you never, ever need this spot.'"
  From: The Globe and Mail article
- "Disabled Parking spots still abused"
- www.theglobeandmail.com/subscribe.jsp

- As November draws to a close and holiday shopping begins to increase, the Advisory Board on Services for Persons with Disabilities would like to remind people about the issues surrounding designated parking for people with disabilities.

  * "Laziness is not a disability. It's an excuse and we hear a lot of excuses. But the truth is there's no good reason to illegally park in an accessible stall. Parking in a stall reserved for people with disabilities can cause great difficulty for someone. We encourage people to be aware and show they care by leaving designated stalls for the people who need them," said Elaine Betchinski, Director of City-Wide Communities of Interest with the Community Services Department.
  From: The City of Edmonton

* On November 26 the CPA kicks off its Disabled Parking Awareness campaign by reminding all Calgarians of the importance of leaving designated parking stalls for people with disabilities.

"Our campaign is designed to educate people about why these parking spaces are necessary and let them know the consequences of parking illegally in a designated stall," said Fraser.

Each year the CPA undertakes a month-long Disabled Parking Awareness campaign. Starting November 26 and running through the month of December, the CPA will step up its patrols of parking stalls for people with disabilities. During the campaign, officers also check to make sure that vehicles display either a valid parking placard or designated license plate.
From: The City of Calgary

Contacts:
Calgary Parking Authority
Media Contact
Shelley Trigg, Public Relations Coordinator
(403) 537-7099 or Cell: (403) 540-8867
shelley.trigg@calgaryparking.com <mailto:shelley.trigg@calgaryparking.com>
**November 26 proclaimed Disabled Parking Awareness Day**

*Tickets for parking in disabled spaces increase by 20 per cent since 2008*

The Calgary Parking Authority (CPA) asks motorists to leave designated parking spaces for people with disabilities as parking ticket numbers climb for people parking illegally in disabled stalls.

From: Media Release Nov 26th, 2009

City of Calgary

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* June 8, 2009 — People with disabilities face challenges every day, not the least of which is finding adequate parking when they need it. For those with disabilities, the use of handicapped parking spaces, correctly known as accessible parking spaces, is not a luxury; it's a necessity. Yet every day, motorists with disabilities can't find parking spaces when they need them because their non-disabled counterparts use these spaces as a means of convenience.

The Harford County Sheriff's Office, the primary law enforcement agency of Harford County, along with the Department of Community Services' Commission on Disabilities, are working to create awareness of this ongoing issue for people with disabilities throughout Harford County. What resulted from joint work sessions was a partnership between the two agencies to identify and ticket individuals parking illegally in accessible parking spaces, while promoting accessible parking awareness.

From: Hartford Business Ledger

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Over 3.6 million Canadians (about one in eight or roughly 13% of the population) have a disability affecting their mobility, agility, hearing, vision or learning. These disabilities are significant enough to diminish their quality of life and level of participation in society and to increase their dependence on assistive technology. The number of Canadians living with the consequences of disabling injury and illness is expected to grow to more than 4.1 million by 2011.

An estimated 170,000 Canadians use manual and powered wheelchairs and scooters to help them get around. About 35% of Canadians over the age of 75 use assistive devices. But even with such assistive devices, people often face barriers such as winter conditions and other accessibility obstacles.

From: Toronto Rehab, iDapt Facy Sheet
TO:       CHAIR AND MEMBERS  
Council Housing Leadership Committee  
Meeting on May 10, 2011

FROM:  L. Stevens  
Director of Municipal Housing  
Community Services Department

SUBJECT: Allocation to the Native Inter-Tribal Housing Co-Operative

Recommendation

That, on the recommendation of the Director of Municipal Housing with the concurrence of the Executive Director of Community Services, the following actions BE TAKEN with regard to the Native Inter-Tribal Housing Co-operative affordable housing proposal:

a) An additional allocation of $244,155 BE APPROVED to offset the cost of municipal fees and charges, for a total municipal allocation of $679,155; it being noted that the Native Inter-Tribal Housing Co-operative was previously approved for an allocation of $435,000; and
b) This recommendation BE FORWARDED to the Community & Neighbourhoods Committee on May 17, 2011 along with a Sources of Financing Report for $244,155 as recommended above.

Previous Reports Pertinent to This Matter

Community & Protective Services Committee

November 26, 2001 – Affordable Housing Capital Reserve Fund

Council Housing Leadership Committee

May 11, 2006 – Revised Affordable Housing Capital Reserve Fund Criteria  
April 12, 2011 – Request for funding from the Native Inter-Tribal Housing Cooperative

Background

The 2007 Provincial Budget approved $80M towards a new off-reserve Aboriginal Housing Program to assist in building housing for off-reserve aboriginal peoples living in Ontario. The First Nation, Inuit, Métis, Urban and Rural (FIMUR) Housing Program is administered by the Ontario Aboriginal Housing Support Services Corporation. The Ministry of Municipal Affairs and Housing encouraged support from municipalities for this initiative, similar to the support we offer under the Canada-Ontario Affordable Housing Program.

An Expression of Interest (EOI 09-11) was issued by the City of London Housing Division in anticipation of funding announcements by senior levels of government under the economic stimulus package and the Canada-Ontario Affordable Housing Program. The EOI closed on April 17, 2009 and the Evaluation Committee reviewed sixteen applications based on pre-established criteria. Two of the submissions received were for off-reserve Aboriginal housing proposals.
Contributions from the Affordable Housing Capital Reserve Fund to selected projects may be approved in amounts up to $15,000 per unit. Up to an additional $5,000 per unit may be allocated for units modified for accessibility. Such capital funding is in the form of a forgivable loan secured on title.

On June 29, 2009, Municipal Council approved the following: **Subject to Council approval of an associated Official Plan and Zoning By-law amendment application, the London Native Inter-Tribal Housing Co-operative receive a municipal allocation of $15,000 per unit for twenty-nine (29) AHP housing units for a total municipal allocation of $435,000 plus the purchase/lease of city-owned land at 122 Baseline Road West for the proposed project located at 122 Baseline Road West.**

The Native Inter-Tribal Housing Co-operative then received a commitment of $3.48 million from the Ontario Aboriginal Housing Support Services Corporation in 2009.

**Issue**

The process/price for the land at 122 Baseline Road West, including the determination whether it would be a purchase or a lease, was never negotiated due to zoning issues and an appeal to the Ontario Municipal Board by a neighbouring property owner.

Due to the impending FIMUR Housing Program deadlines, the Native Inter-Tribal Housing Co-operative sought another property suitable to their needs which resulted in additional costs to their project.

The group was able to negotiate a mortgage to cover these costs, however, the Ontario Aboriginal Housing Support Services Corporation will not allow that mortgage to be secured in first place (as is allowed under all our other affordable housing programs). Therefore they are unable to proceed with said mortgage.

As a result, the group is seeking assistance from the City of London in order to ensure the creation of this much needed facility. The Native Inter-Tribal Housing Cooperative must begin construction by June 2011 or they will lose the FIMUR Housing Program funding.

**Update**

The Council Housing Leadership Committee (CHLC) received a report, dated April 12, 2011, from the General Manager of Community Services, and a presentation from Tim Welch Consulting Inc., with respect to a request for funding from the Native-Tribal Housing Cooperative. **The CHLC referred this matter back to Staff for an analysis of the implications of the various funding options presented by Mr. Welch on behalf of the Native-Tribal Housing Cooperative, and the leveraging of funds within the City policies, with a report back at the next meeting of the CHLC.**

The Native Inter-Tribal Housing Co-operative has been approved for the maximum $15,000 per unit (29 units = $435,000). In order to mitigate the rising costs, the group reduced the planned number of units from 29 to 25. Because the number of units has been reduced to 25 the amount of funding would be reduced accordingly. However, the new plans call for three accessible units.

Of interest on this new site is that the zoning will allow for up to 44 housing units, and the group intends to apply for additional units under the next Canada-Ontario or Aboriginal Affordable Housing Program, once announced. The new building plans will be able to accommodate such an expansion.
The group is working with their architect and builder to determine the most cost effective alternative for a solid non-combustible building either a concrete block with pre-cast floors or light steel frame with pre-cast floors.

Under the current City of London housing programs, affordable housing proponents from the not-for-profit and charitable sectors, such as those under the Affordable Housing Program Pilot Program and the Rental & Supportive Component of the Canada-Ontario Affordable Housing Program, have been approved, on an individual basis, for additional funding to offset the cost of municipal fees and charges.

In the case of the Native Inter-Tribal Housing Cooperative affordable housing proposal, the following municipal fees have been identified:

- Parkland levy: $9,375.
- Building permit fees: $11,100.
- Development Charges: $266,760.
- Site Plan/Variance, etc, Application Fees: $1,920.
- Total: $289,155.

Capital funding for 25 units: $375,000.

Accessible Units ($5,000 x 3): $15,000.

Plus municipal fees: $289,155.

Total: $679,155.

Less previously approved allocation: (435,000)

Proposed additional municipal funding: $244,155.

Providing the Native Inter-Tribal Housing Cooperative with financial assistance to offset the cost of municipal fees and charges would ensure the project’s viability and mitigate the issues caused by program rules. This will allow the group to proceed with their proposed project and provide much needed off-reserve housing for this population. Their occupancy plan indicates nineteen empty-nester households from their townhouse complex will transfer to the new apartment building, freeing up their units for eligible family households.

**RECOMMENDATION**

It is recommended that the Native Inter-Tribal Housing Cooperative receive an additional allocation of $244,155 from the Affordable Housing Capital Reserve Fund to offset the cost of municipal fees and charges, for a total municipal allocation of $679,155.

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<td>LOUISE STEVENS</td>
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<td>DIRECTOR OF MUNICIPAL HOUSING</td>
<td>EXECUTIVE DIRECTOR OF COMMUNITY SERVICES</td>
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April 2011

c. A. Dunbar, Manager, Financial Planning & Policy
D. Mounteer, City Solicitor’s office
N. Watson, Housing Development Consultant
RE: Allocation to the Native Inter-Tribal Housing Co-operative
122 Baseline Road

FINANCE & CORPORATE SERVICES REPORT ON THE SOURCES OF FINANCING:
Finance and Corporate Services confirms that the Municipal contribution can be accommodated from the Affordable Housing Reserve Fund, and that subject to the adoption of the recommendation of the Executive Director of Community Services, the detailed source of financing for this request is:

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<tr>
<th>ESTIMATED EXPENDITURES</th>
<th>This Submission</th>
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<tr>
<td>122 Baseline Road</td>
<td>$244,155</td>
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| NET ESTIMATED EXPENDITURES | $244,155 |

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<th>SOURCE OF FINANCING</th>
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<td>Drawdown from Affordable Housing Reserve Fund</td>
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$244,155

1) The uncommitted balance in the New Affordable Housing Reserve Fund will be approximately $3,356,000 with the approval of this project.

__________________________________________
EH

__________________________________________
Alan Dunbar
Manager of Financial Planning & Policy
That, on the recommendation of the Director of Municipal Housing with the concurrence of the Executive Director of Community Services, the following actions **BE TAKEN** with respect to increasing Program eligibility for the Convert-to-Rent/Rehabilitation Assistance Program:

- a) the current geographic restrictions be removed; and
- b) the geographic area be expanded to include specific areas in the City of London in the following order of priority:
  - i) the Old East Village Business Improvement Area;
  - ii) the Downtown Business Improvement Area;
  - iii) the properties between these two areas (i and ii) fronting on Dundas Street;
  - iv) the Hamilton Road Business Improvement Area; and
  - v) the SoHo District.

It being noted that exceptions will continue to be reviewed, on a case-by-case basis, for specific properties outside the program area that meet all other criteria.

**PREVIOUS REPORTS PERTINENT TO THIS MATTER**

**Community and Protective Services Committee**

November 25, 2002 – Affordable Housing $2M Capital Reserve Fund Conditional Allocation
March 29, 2004 – Convert-to-Rent Pilot Program and Old East village BIA

**Council Housing Leadership Committee**

March 7, 2006 – Convert-to-Rent Pilot Program Evaluation
April 12, 2011 – Convert-to-Rent / Rehabilitation Program Area Expansion

**BACKGROUND**

The Council Housing Leadership Committee (CHLC) reviewed and received a report, dated April 12, 2011, from the General Manager of Community Services, with respect to the expansion of the geographic area for the Convert-to-Rent Rehabilitation Program, to include all areas of the City of London. **The CHLC referred this matter back to Staff to review other priority areas outside the current designated program area, with a report back at the next meeting of the CHLC.**
Convert-To-Rent / Rehabilitation Program

The City of London Convert-To-Rent/Rehabilitation (CTR/Rehab) Assistance Program, approved by Council in March 2006, provides financial assistance up to $24,000 per unit, for properties with seven units or less (up to a maximum of $250,000 per year):

1. to convert non-residential properties into affordable self-contained rental housing units;
2. for substantial rehabilitation of rental buildings that are vacant and uninhabitable.

Proponents have the potential to increase the total funding contribution by also applying for funding through the Canada Mortgage & Housing Corporation (CMHC) Residential Rehabilitation Assistance Program (RRAP) Conversion Program. CMHC also offers a forgivable loan to a maximum of $24,000 per unit. If the CMHC and City of London loans are combined a proponent could receive a maximum of $48,000 per unit.

Current Geographic Scope

For space above street-front commercial establishments, the current eligible geographic area for CTR/Rehab is the Downtown Improvement Area, the Old East Village Improvement Area and the properties between these two areas fronting on Dundas Street. Exceptions have been made on a case-by-case basis for specific properties outside the program area that meet all other criteria. CMHC RRAP is not limited to a specific geographic area.

London Community Housing Strategy

The London Community Housing Strategy (LCHS), approved by Municipal Council in June 2010, represents an integrated and comprehensive approach to the continuum from streets to home ownership. It builds on local successes and addresses local needs. The intention of the LCHS is to establish a more integrated and strategic approach that enhances our community’s capacity to ensure all Londoners have a home.

Expand Geographic Scope for Convert-to-Rent / Rehabilitation Assistance Program

There have been requests from proponents whose properties reside outside the current designated program area. An expansion would allow the Program to conform to the CMHC RRAP Conversion program criteria and would assist in meeting the following recommendations from the LCHS:

4.6 Mix throughout the City
5.1 Ensure quality housing where tenants have their needs met

Priority Areas for Expansion of the Program

As part of setting priorities, a review of other City programs, such as the Façade and Upgrade to Building Code programs as well as the Downtown and Old East Village incentive programs, was undertaken. There is a city-wide incentive program for heritage retention for designated properties, and a city-wide program for brownfield site redevelopment. The City is also considering incentives for SOHO with a report currently out for comment right.

Based on these established incentive programs, it is recommended that the Convert-to-Rent/Rehabilitation Program be expanded to include specific areas in the City of London in the following order of priority:

1) the Old East Village Business Improvement Area;
2) the Downtown Business Improvement Area;
3) the properties between these two areas (i and ii) fronting on Dundas Street;
4) the Hamilton Road Business Improvement Area; and
5) the SoHo District.

It should be noted that exceptions will continue to be reviewed, on a case-by-case basis, for specific properties outside the program area that meet all other criteria.
The Housing Division will continue to work with the Planning Division and the Neighbourhood & Children Services Division on potential target areas. The Convert-To-Rent / Rehabilitation Program will be reviewed in its entirety following the anticipated announcements later this year with respect to the Canada-Ontario Affordable Housing Program and the CMHC RRAP program.

FINANCIAL IMPACT

There will be no financial impact due to the recommendation to expand the geographic area of the Convert-to-Rent/Rehabilitation Program. The current program restriction of up to $24,000 per unit, for properties with seven units or less, to a maximum of $250,000 per year remains in effect.

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April 2011
3RD REPORT OF THE
COMMUNITY SAFETY & CRIME PREVENTION
ADVISORY COMMITTEE

Meeting held on April 28, 2011, commencing at 12:15 p.m.

PRESENT:  L. Norman (Acting Chair), B. Brock, M. Georgieff, D. Hogg, D. Howard and R. McDougall and H. Lysynski (Secretary).


REGRETS:  J. Bennett, S. Cruz and M. Sherritt.

I YOUR COMMITTEE REPORTS:

The meeting stood adjourned at 12:45 p.m. due to lack of quorum.
4TH REPORT OF THE
TREES AND FORESTS ADVISORY COMMITTEE

Meeting held on April 27, 2011, commencing at 12:24 p.m.

PRESENT: B. Gilmore (Chair), Councillor J. L. Baechler, C. Benson, J. Galbraith, J. Kennedy, B. Shiell and G. Sinclair and B. Mercier (Secretary).

ALSO PRESENT: I. Listar and H. Popham.

REGRETS: K. Elliott, G. Fournie and D. Sheppard.

I YOUR COMMITTEE REPORTS:

EAB Strategy Update
1. (3) That the Trees and Forests Advisory Committee (TFAC) heard a verbal update from I. Listar, Manager, Urban Forestry, with respect to the Emerald Ash Borer (EAB) Strategy. The TFAC was advised that an update on the proposed ash tree injection treatments will be provided at its next meeting.

Tree Plantings and Removals Summary
2. (4) That the Trees and Forests Advisory Committee (TFAC) reviewed and received a communication from H. Popham, Community Projects Coordinator, with respect to a summary of tree plantings and removals for the City of London for the year 2010. The TFAC suggested a few wording clarifications to the summary and asked that Staff place the amended summary on the next TFAC agenda; it being noted that the TFAC asked that an updated tree planting and removal summary be provided to the TFAC on an annual basis.

Glossary of Definitions and the TFAC Terms of Reference
3. (5) That the Trees and Forests Advisory Committee (TFAC) reviewed and received a communication, dated March 2, 2011, from J. Kennedy and B. Sheill, with respect to a Glossary of Definitions for the incoming TFAC Membership’s Orientation Package and the TFAC Terms of Reference. The TFAC asked its Members to forward any additional definitions to Mr. Kennedy or Mr. Sheill for inclusion to the list, and asked that the updated list be placed on the next TFAC agenda.

TFAC Summary of Achievements
4. (6) That the Trees and Forests Advisory Committee (TFAC) deferred its discussion on the TFAC achievements to a future meeting.

Urban Forest Strategy
5. (7, 9) That the Trees and Forests Advisory Committee (TFAC) reviewed and received a communication, dated April 26, 2011, from D. Sheppard, with respect to the Urban Forest Strategy (UFS) Terms of Reference, and held a general discussion with respect to selecting a UFS Steering Committee Representative. The TFAC noted the following:

(a) the above-noted communication be forwarded to I. Listar, Manager, Urban Forestry, for his consideration when drafting the UFS Terms of Reference; and,

(b) the selection of a TFAC representative to be a participant on the UFS Steering Committee be deferred to the next meeting of the TFAC.

Deferred Matters List
6. (8) That the Trees and Forests Advisory Committee (TFAC) reviewed and received its Deferred Matters List, as at April 27, 2011.

7. That the Trees and Forests Advisory Committee (TFAC) noted and filed the following:

(a) the 3rd Report of the Trees and Forests Advisory Committee from its meeting held on March 23, 2011; and,

(b) a Municipal Council resolution adopted at its meeting held on April 4, 2011 with respect to the extension of the current advisory committee appointments to November 30, 2011.

Next Meeting
8. That the Trees and Forests Advisory Committee (TFAC) will hold its next meeting on May 25, 2011.

The meeting adjourned at 1:53 p.m.
Meeting held on April 26, 2011, commencing at 4:12 p.m.

PRESENT: E. Gerrow (Chair), M. Blosh, D. A. Fortney, D. Harris, L. Jackson, A. Papmehl, S. C. Rans, M. Shepherd, V. Van Linden, B. Warder and M. Warder and B. Mercier (Committee Secretary).


REGrets: W. L. MacKay and B. Sayler.

I YOUR COMMITTEE REPORTS:

Deer Sub-committee
1. (D, 3) That the Animal Welfare Advisory Committee (AWAC) reviewed and received a communication, dated April 14, 2011, and heard a verbal report from M. Blosh, on behalf of the Deer Sub-committee, with respect to the AWAC’s comments relating to the City of London’s Draft Sifton Bog White-tailed Deer Management Study and the City-wide White-tailed Deer Management Strategy. The AWAC asked that the attached amended comments be forwarded to B. Bergsma, Ecologist Planner, for her consideration with respect to this matter.

No Kill Conference
2. (4) That the Animal Welfare Advisory Committee (AWAC) received a communication, dated April 14, 2011, and heard a verbal delegation from M. Blosh, with respect to her request for funding to attend the No Kill Conference to be held on July 30 to 31, 2011 in Washington, D.C. The AWAC approved the expenditure of $100.00 for M. Blosh to attend the Conference; it being noted that there is sufficient funds to cover this expense within the AWAC’s 2011 Budget. Ms. Blosh will provide a report to the AWAC, following the Conference.

Pest Control Companies
3. (6) That the Animal Welfare Advisory Committee (AWAC) heard a verbal delegation from M. Shepherd, with respect to pest control companies and the trapping of animals; it being noted that Ms. Shepherd will report back at a future meeting of the AWAC, with additional and more specific information.

Best Friends and Animal News Magazine Subscriptions
4. (7) That the Animal Welfare Advisory Committee (AWAC) held a general discussion with respect to subscribing to the Best Friends and Animal News magazines; it being noted that the AWAC postponed subscription decisions at this time. M. Shepherd informed the AWAC that she subscribes to both magazines, and offered to distribute her copies to the AWAC Members, for their information.

Animal Service Review
5. (9) That the Animal Welfare Advisory Committee (AWAC) heard a verbal update from J. Stanford, Director of Environmental Programs and Solid Waste, with respect to the various timelines relating to the contract for Animal Services in the City of London; it being noted that the AWAC was advised that its comments/recommendations regarding this matter should be presented at its June 28, 2011 meeting, to be forwarded on to the Community and Neighbourhoods Committee meeting on July 19, 2011. The AWAC asked that this matter be placed on its next agenda, for further discussion.

Next Agenda
6. (Added) That the Animal Welfare Advisory Committee (AWAC) asked that the matter of a Muzzle Appeal Tribunal be placed on its next agenda for discussion.

The Animal Welfare Advisory Committee (AWAC) noted and filed the following:

3rd Report of the AWAC
(a) (1) the 3rd Report of the Animal Welfare Advisory Committee from its meeting held on March 22, 2011;

(b) (2) a Municipal Council resolution adopted at its meeting held on April 4, 2011 with respect to the extension of the current advisory committee appointments to November 30, 2011;
AWAC -2-

“New Hampshire: A Leading Light for No-Kill”

(c) (5) a communication, dated April 1, 2011, provided by M. Shepherd, with respect to New Hampshire’s actions related to no-kill policies; and

(d) (8) a request from S. Rans related to a proposed letter to the Community and Neighbourhoods Committee; it being noted that S. Rans withdrew the request.

8. That the Animal Welfare Advisory Committee (AWAC) will hold its next meeting on May 24, 2011.

The meeting adjourned at 7:00 p.m.
Meeting held on May 4, 2011, commencing at 12:22 p.m.


ALSO PRESENT: T. Copeland, M. Elmadhoon and A. Whiteley.

REGRETS: S. Stanlake.

I YOUR COMMITTEE REPORTS:

SmartMoves – London 2030 Transportation Master Plan

1. That the Advisory Committee on the Environment (ACE) heard a verbal delegation and received the attached presentation from M. Elmadhoon, Manager, Traffic Engineering and Transportation Planning, with respect to SmartMoves, London 2030 Transportation Master Plan.

Designing a Zero-Carbon, Net Zero-Energy Home

2. (5) That the Advisory Committee on the Environment (ACE) heard a verbal report from T. Zurbrigg, with respect to designing a zero-carbon, net-zero energy home. The ACE asked Mr. Zurbrigg to invite Dr. Mel Tyree, Professor of Renewable Resources, University of Alberta (a research scientist in biophysics who used his scientific skills to design his own sustainable home) to its June 1, 2011 meeting, to share his case study of how to design a zero-carbon, net-zero-energy home and the integration of subsystems to make a working house; it being noted that the ACE asked that Staff, members of the London Home Builders Association, London Development Institute and Municipal Councillors be invited to attend the ACE meeting on June 1, 2011. The ACE approved the expenditure of up to $100.00 for Dr. Tyree’s travel expenses from his home in Ellenburg, New York to London, Ontario; it being noted there is sufficient funds to cover this expense from the ACE’s 2011 Budget.

ACE – 2011 Budget

3. (Added) That the Advisory Committee on the Environment (ACE) asked that a communication confirming its 2011 Budget amount be placed on its next agenda.

ACE’s Visibility

4. (Added) That the Advisory Committee on the Environment (ACE) held a general discussion with respect to increasing ACE’s visibility with Municipal Council; it being noted that R. Morley will bring forward ideas to help achieve this, at the next ACE meeting.

5. That the Advisory Committee on the Environment (ACE) received and noted the following:

4th Report of the ACE

(a) (1) the 4th Report of the Advisory Committee on the Environment from its meeting held on April 6, 2011;

3rd Report of the TAC

(b) (2) the 3rd Report of the Transportation Advisory Committee from its meeting held on April 5, 2011;

3rd Report of the TFAC

(c) (3) the 3rd Report of the Trees and Forests Advisory Committee from its meeting held on March 23, 2011; and,

Thames River/Creek Survey and Bypass Reports

(d) (4) the Thames River/Creek Survey for the period of January and February, 2011 and the Bypass Reports for January 1, 2011.

Next Meeting

6. That the Advisory Committee on the Environment will hold its next meeting on June 1, 2011.

The meeting adjourned at 2:23 p.m.
2011 Community Update Report
An Implementation Update of the London Community Housing Strategy
& Integrated Community Plan on Homelessness

Community and Neighbourhood Services Committee

R. Fair
Executive Director Community Services
May 17, 2011
Agenda:

Provide Community and Neighbourhoods Committee...

• A continuation of the CNC Foundation Briefing (Jan. 18th) regarding housing and homelessness strategies

• The final component of the London Community Housing Strategy (LCHS): A Community Update reporting format

• A review of Actions to Date on the LCHS and associated London Community Plan on Homelessness (CPH)

• The key next steps and actions associated with ongoing implementation
# How We got Here... A Decade in Review

<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
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<tbody>
<tr>
<td>1997</td>
<td>The Report on the Mayor's Anti-Poverty Action Group</td>
</tr>
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<td>1999</td>
<td>Supporting Communities Partnership Initiative (SCPI)</td>
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<td>2000</td>
<td>Report Affordable Housing Task Force</td>
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<td>2001</td>
<td>City Assumed Administration of Social Housing</td>
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<td>2003</td>
<td>Leadership Changes Provincial Orders of Government</td>
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<td>2005</td>
<td>Needs &amp; Capacity Inventory Northeast London Initiative</td>
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<td>2006</td>
<td>Affordable Housing Strategy for London</td>
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<td>2007</td>
<td>Official Plan Updated</td>
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<td>2008</td>
<td>Leadership Changes Orders of Government</td>
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<td>2009</td>
<td>No Fixed Address Initiative (OW)</td>
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<td>2010</td>
<td>Housing Partnership Policy</td>
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<td>2011</td>
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- 1999 The Heat & Warmth (THAW) Program
- 2000 Social Housing Reform Act
- 2002 Municipal Housing Facilities By-law
- 2003 Affordable Housing Reserve Fund By-law
- 2004 Local Convert to Rent Program
- 2005 Updated Provincial Policy Statement
- 2006 Social Policy Framework
- 2007 Hostels to Homes
- 2008 Strengthening Neighbourhoods Strategy
- 2009 Ontario Poverty Reduction Strategy
- 2010 Residential Rental Unit Licensing By-law
Homelessness in London

Pre 2006
- Increased numbers/built more emergency beds
- Little coordination of services/leadership/separate housing plans
- Under spending on mental health services/discharges to no fixed addresses
- No municipal drug strategy

Tipping point 2006
- Increase in street culture, drug trafficking, crimes
- Increase in survival sex workers
- Discarded needles cause safety concerns
- Increase in addictions and mental health and homeless

CAReS/Hostels to Homes 07-10
- Move to integrated across silo approach – active learning and change
- Hostels to Homes pilot shows the way forward
- London CAReS: Public Health/Public Order/tri-govt. support
- System coordination
- Bed divestiture leads to more strategic discussions – health/housing/social services/justice
Approach: From Innovation to Integration

Aligning and integrating our work as a community
London Community Housing Strategy:

Over 50 recommendations in 5 theme areas creating a comprehensive plan with targets and service outcomes.

1 Vision:

A CITY OF LONDON WHERE ALL MEMBERS OF THE COMMUNITY HAVE ACCESS TO HOUSING THAT IS SAFE, SECURE, AND SUITABLE TO THEIR NEEDS AND ABILITY TO PAY.
1. Supportive and Affordable Housing Targets based on local priorities and funding and strategies from other orders of government

2. Community Plan on Homelessness – A compendium roadmap of actions, including shelter services and London CAREs.

3. Aligning Homelessness and housing plans, community priorities, services, administration, and actions in support of a shared vision and a comprehensive list of outcomes.
What is the LCHS Community Update Report?

A final component of the London Community Housing Strategy (LCHS) intended to...

- Provide a format for reporting to the community on the LCHS and the integrated Community Plan on Homelessness (CPH) on a regular basis

- Provide a framework for aligning activities with service outcomes

- Present a high level map of priorities and initiatives

- Outline ongoing changes, new needs, and challenges impacting the strategy and plans
How we Reported in the Past

Various reporting formats
Based on project or initiative
LCHS Update Reporting Format

- Based on Strategy and Theme Areas
- Clear reference to Council and Community LCHS Goals and Objectives
- Overview of relevant information, environment, and priorities
- Key services and outcomes
- Future reports to integrate funding allocations and initiatives

Signed Copies are Available in the City Clerks Office
Community Plan on Homelessness

Map of Priorities and Action Plan

Housing with support is the solution

Coordinated leadership and service through London CAReS – Refocus on achieving stable housing

All orders of government/community partners involved in a planned response

Public order and public safety remain a combined priority

Integrating London CAReS and other services with housing with supports focus

Aligning services within local, Provincial and Federal programs and funding
Community Plan on Homelessness

Map of Priorities and Actions

London Community Plan on Homelessness

5 Year Schedule for 29 Directions

Year 1 2011

1. Realize housing & homelessness committees
2. Establish common measurement & prioritization tools
3. Develop appropriate peer support & mentoring programs
4. Create all-Inter-Agency Community Housing Database
5. Explore shelter specialization needs
6. Reinforce the City's role as Administrative & Service Manager
7. Develop evidence-based performance measurement framework and funding
8. Enhance London OHs5 services to align with housing outcomes
9. Coordinate a summit of other funders to align with the CPF
10. Share and advocate the CPF with other sectors of government
11. Develop daily programming activities for homeless and recently housed individuals & families
12. Conduct a research roundtable to determine the most appropriate methods for London to understand the number and service needs of the homeless population

Year 2 2012

3. Develop service maps for all other areas
4. Develop and align housing registry supervisors
5. Develop a community plan for street involved sex workers
6. Develop a community plan for street involved youth
7. Create a landlord roundtable
8. Support and/or adjustment to better meet client needs
9. Host a summit on discharge planning
10. Determine numbers & service needs, data gathering, tools and practices
11. Plan for city and regional infrastructure
12. Establish housing stock functions within agencies
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99. Plan for city and regional infrastructure
100. Establish housing stock functions within agencies
101. Plan for city and regional infrastructure
102. Establish housing stock functions within agencies
103. Plan for city and regional infrastructure
104. Establish housing stock functions within agencies
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106. Establish housing stock functions within agencies
107. Plan for city and regional infrastructure
108. Establish housing stock functions within agencies
109. Plan for city and regional infrastructure
110. Establish housing stock functions within agencies
# LCHS Homelessness Action Plans

<table>
<thead>
<tr>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
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</thead>
<tbody>
<tr>
<td>Re-align housing and homelessness committees</td>
<td>Establish common assessment and prioritization tools</td>
<td>Develop appropriate peer support and mentoring programs</td>
<td>Create an Inter-Agency Community Roundtable on Housing and Homelessness</td>
<td>Explore shelter specialization needs in London</td>
</tr>
<tr>
<td>Reinforce the City’s role as Administrator and Service Manager</td>
<td>Develop evidence-based performance measurement framework and funding</td>
<td>Enhance London CAReS Services and align with housing outcomes</td>
<td>Convene a summit of other funders to align with the CPH</td>
<td>Share and advocate the CPH with other orders of government</td>
</tr>
<tr>
<td>Develop daily programming activities for homeless and recently housed individuals and families</td>
<td>Convene a research roundtable to determine the most appropriate methods for London to understand the number and service needs of the homeless population</td>
<td>Develop sector service maps for other service areas</td>
<td>Develop clear policies and procedures</td>
<td>Develop service maps for individual shelter operators</td>
</tr>
<tr>
<td>Review and align housing registry systems</td>
<td>Develop a community plan for street involved sex workers</td>
<td>Develop a community plan for street involved youth</td>
<td>Create a landlord roundtable</td>
<td>Develop service maps for the shelter system as a whole</td>
</tr>
<tr>
<td>Develop a community plan for street involved youth</td>
<td>Create policies and procedures supporting scattered site housing</td>
<td>Create a new prevention model</td>
<td>Host a discharge planning summit</td>
<td>Establish housing worker functions within shelters</td>
</tr>
<tr>
<td>Create a landlord roundtable</td>
<td>Develop an annual report to the community</td>
<td>Amend shelter intake functions</td>
<td></td>
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</tbody>
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Signed Copies are Available in the City Clerks Office
Update on Current Activities: Affordable Housing


Federal Funding not renewed prior to election call.

Federal/Provincial negotiations underway on Affordable Housing Program funding for the next 3 years ending March 31, 2014.

RFP to be issued once provincial guidelines received and aligned with the London Community Housing Strategy & Community Plan on Homelessness.
Recent CPS/CNC Key Dates

☑ Approval of LCHS
☑ Approval of Community Plan on Homelessness
☑ Foundation Brief on LCHS to New Municipal Council
☑ Approval of Emergency Shelter Guidelines
☑ Municipal Budget 2011 Approval of Local Allocations
☑ Realignment of Housing Division within CSD
☑ Homelessness Partnering Strategy Interim Contracts
☑ Update on London Middlesex Housing Corporation
☑ Community Update Report
☑ Domiciliary Shelter Contract Renewals

Signed Copies are Available in the City Clerks Office
Upcoming Activities and Related CNC Engagement

- Overview of Homelessness Intervention and Prevention Services including Housing Support Services (Rent Bank, THAW, etc) June 2011

- Overview of London CAReS Update focusing on ongoing activities to reflect ongoing work with community agencies to...
  - build on learnings and successes to date
  - prioritize service populations
  - strengthen housing focus
  - align with other services and supports
  - established enhanced service outcomes June 2011

- Federal HPS and Provincial CHPP funding Contracts Fall 2011

- Revised Emergency Shelter Contracts inclusive of new standards Fall 2011

- Federal and Provincial Housing Funding As Information becomes available

- Updates on Mental Health Restructuring with a focus on housing and community supports As Information becomes available
Contacts

Ross Fair,
Executive Director, Community Services
Executive Lead

Cindy Howard,
Director, Social and Community Support Services

Louise Stevens
Director, Municipal Housing

Stephen Giustizia
Manager, Ontario Works and Homelessness

Josh Browne
Manager, Social Housing Administration

Jan Richardson,
Manager, Homelessness, Hostels, and Special Populations
4TH REPORT OF THE

ACCESSIBILITY ADVISORY COMMITTEE

Meeting held on April 28, 2011, commencing at 3:00 p.m.

PRESENT: B. Ryan (Chair), M. Anderson, C. Bailey, K. Bogema, R. Buttigieg, M. Dawthorne, R. MacLachlan, B. Quesnel, A. Rinn and A. Tankus and B. Mercier (Secretary).

ALSO PRESENT: Councillor D. Brown, J. Knight, C. Saunders, B. Westlake-Power and D. Wilson-MacLeod.

REGrets: J. Andruchow.

I YOUR COMMITTEE RECOMMENDS:

1. (B, 9) That the following actions be taken with respect to the Accessibility Advisory Committee’s (ACCAC) 17th Annual Empowerment and Action Day Conference, to be held on Wednesday, October 19, 2011:

(a) a registration fee of $20.00, including H.S.T., **BE APPROVED** for individuals attending the Conference; it being noted that the attached draft Conference budget includes revenue from registrations in order to decrease the amount of municipal subsidy from the Accessibility Advisory Committee (ACCAC) 2011 budget allocation; and,

(b) subject to the approval of the registration fee noted in part (a), above, the following additional actions be taken:

(i) the Civic Administration **BE DIRECTED** to take the necessary steps to enact the implementation of the fee, including an amendment to the Fees and Charges By-law A-40;

(ii) the Civic Administration **BE REQUESTED** to provide staff support to accommodate in-person, phone, fax and mail-in conference registration; and,

(iii) the use of the London Economic Development Commission’s on-line event registration **BE EXPANDED** to include the collection of a registration fee;

it being noted that the ACCAC has been successfully organizing this conference for several years and is appreciative of the past support of the Municipal Council and staff, noting that annual attendance has grown to over 250 people; it being further noted that the ACCAC reviewed and received a report from the March 23, 2011 meeting of its Education and Awareness Sub-committee, and communications with respect to its 17th Annual
Empowerment and Action Day Conference.

2. (C) That the following actions be taken with respect to an Accessibility Parking Awareness Program:

(a) the Civic Administration BE ASKED to work with the Accessibility Advisory Committee (ACCAC) to plan and implement an Accessibility Parking Awareness Program to begin on October 15, 2011. The Program would be similar to those held in Calgary, Thunder Bay, Sudbury, North Bay and as outlined in the attached communication. These cities have successfully implemented a program and as a result have seen an improvement in compliance of their accessible parking by-laws; and,

(b) subject to the implementation of the Program noted in (a) above, an education and awareness component BE INCLUDED relating to the improper use of London’s designated Paratransit Parking stalls and pick-up and drop-off spaces assigned as accessible;

it being noted that the ACCAC reviewed and received a report from the April 14, 2011 meeting of its Transportation Sub-committee.

II YOUR COMMITTEE REPORTS:

3. That the Accessibility Advisory Committee (ACCAC) heard a verbal delegation from C. Saunders, City Clerk, with respect to advisory committee orientation and the recently enacted Code of Conduct for City advisory committees.

4. (A) That the Accessibility Advisory Committee (ACCAC) reviewed and received reports from the March 15 and April 13, 2011 meetings of its Policy Development Sub-committee. The ACCAC approved sending two delegates, one each from its Policy and Development and Facilities Sub-committees, to meet with representatives from the John Labatt Centre and the London Knights, with respect to accessibility issues.

5. (D) That the Accessibility Advisory Committee (ACCAC) reviewed and received a report from the April 14, 2011 meeting of its Facilities Sub-committee.

6. (E) That the Accessibility Advisory Committee (ACCAC) reviewed and received a report from the March 28, 2011 meeting of its Non-Visible Disabilities Sub-committee.
7. (4) That the Accessibility Advisory Committee (ACCAC) reviewed and received a Notice for Site Plan Approval, dated March 22, 2011, from L. Claro, Site Plan Approval Officer, with respect to an application submitted by P. and C. Drankowsky relating to the properties located at 11 and 15 Logan Way. The ACCAC asked that Staff provide future site plan applications by email to the Chair of the Facilities Sub-committee, to allow for a more timely review and/or response to any potential accessibility concerns.

8. (5) That the Accessibility Advisory Committee (ACCAC) reviewed and received a communication and heard a verbal delegation from T. Morgan, Restorative Care Provider, Elmwood Long-term Care Home, with respect to a fundraising event to fight breast cancer, called “ONERUN – Seniors and Students Giving Back: A Celebration of Life”, to be held on May 25, 2011 at Springbank Park.

9. (7) That the Accessibility Advisory Committee (ACCAC) reviewed and received a communication, dated April 21, 2011, from the Province of Ontario, Accessibility Directorate, with respect to an Accessibility Advisory Forum to be held on May 12, 2011 at the London Convention Centre, to bring municipal accessibility advisory committees together to share information, good practices and resources on engaging local businesses for compliance with the Customer Service Standard. The ACCAC asked that C. Bailey, R. MacLachlan, B. Quesnel and B. Ryan represent the ACCAC at the above-noted Forum.

10. (8) That the Accessibility Advisory Committee (ACCAC) reviewed and received a communication, dated April 15, 2011, from the Ministry of Citizenship and Immigration, with respect to the 2011 recipients for the June Callwood Award, an award that recognizes outstanding achievements in voluntarism. K. Husain, a past member of the ACCAC and a recipient of the 2011 June Callwood Award, provided a verbal report with respect to this matter.

11. That the Accessibility Advisory Committee (ACCAC) was advised of community event announcements from its Members.

12. That the Accessibility Advisory Committee (ACCAC) received and noted the following:

(a) (1) the 3rd Report of the Accessibility Advisory Committee from its meeting held on March 24, 2011;

(b) (2) a Municipal Council resolution adopted at its meeting held on March 21, 2011 with respect to the inclusion of the Access2card at City recreation service areas;
(c) (3) a Municipal Council resolution adopted at its meeting held on April 4, 2011 with respect to the extension of the current advisory committee appointments to November 30, 2011;

(d) (6) a communication from P. Watson, Peer Support Coordinator, Canadian Paraplegic Association Ontario, with respect to a request for volunteers for its Peer Support Program;

13. That the next regular meeting of the Accessibility Advisory Committee will be held on Thursday, May 26, 2011 at 3:00 p.m.

The meeting adjourned at 5:08 p.m.
Accessibility Advisory Committee’s 17th Annual Action and Empowerment Conference

Oct. 19th, 2011
Theme

Enhancing the Lives of Children and Youth with Disabilities
Facts

- 17\textsuperscript{th} year of experience
- Consistent annual growth
- Appropriate annual themes
- Consistent support from City Staff & Council
- Ongoing communication from the Community
Facts

- Attendance growth from 60 to over 250 in 2010.
- Conference attendees need to invest in “their” commitment to the AODA.
- The community has agreed to pay for the event.
- London exhibits a great community.
Also

- We change with the times
- We are meeting the Community’s needs
Community Participants

- Persons with Disabilities
- Family Members
- Service Providers
- Students
- Friends
- Professional Organizations
- Self Help Groups
- Staff from Other Ontario Cities
- Educators
Why do we need the money

- To develop a program we are all proud of
- To share our yearly success with others
- To encourage the London business community that it is Good Business Practice to embrace the disabled community
- To balance the Budget without increases from the city
- For food and beverage expenses
- AAC budget will cover facility, materials and service expenses
Who will do the work

- London Economic Development Council
- City Staff
- Advisory Committee members
- Local Service Providers
- Business Community
- Non Profit Organizations
- Boards of Education
We need City Staff to

- Set up the registration and payment process
- Accept registrants’ information
- Record confidential payments
- Give updated information to Conference committee
- Record the categories of conference attendees
- To be a vital part of our success
How will people register

- On line through City Hall website
- By fax to the City
- Through email to the City
- In person to City
- Information will be available by phone from Conference volunteers to assist those requiring additional information
WHY?

- We need to make a good thing better!
- London is know as an Ontario leader!
- Other municipalities follow us!
- We are willing to contribute!
- It’s the right thing to do!
Enhancing the Lives of Children and Youth with Disabilities

- Children and Youth are our future
- We can’t let them down
LMLIP CONNECTION TO THE CITY’S STRATEGIC PRIORITIES

- Economic Prosperity
- Community Vitality
- Creative, Diverse and Innovative City
London & Middlesex
Local Immigration Partnership - LMLIP

- Collaborative community initiative

- Funded by Citizenship and Immigration Canada.

- Co-chaired by the City of London and United Way of London & Middlesex
LMLIP Goals

- Improved access to services
- Coordinated provision of services
- Improved labour market outcomes
- Strengthened strategic capacity of municipality on immigration issues
- Increased community capacity to respond to emerging needs
- Increased community awareness of immigrant integration needs
Purpose of the LMLIP

- Strengthen the role of local and regional communities
- Provide a collaborative framework for, and facilitate the development and implementation of, sustainable local solutions
- Enable our community to put immigration on their overall planning agenda
Phase One Activities

- Developed “Community Capacity & Needs Inventory”
- Established the London & Middlesex Local Immigration Partnership Council
- Developed the Community Immigrant Strategic Plan
- London City Council endorsed Plan in October 2010
Areas of Focus

- Education
- Employment
- Health and Wellbeing
- Inclusion and Civic Engagement
- Justice and Protection Services
- Settlement
LMLIP Council Structure

Central Council

- Employment
  - Chair
- Education
  - Chair
- Health & Wellbeing
  - Chair
- Inclusion & Civic Engagement
  - Chair
- Settlement
  - Chair
- Justice & Protection Services
  - Chair

Advocacy

- Federal Government
- Academic Summit
- City Council
- Other

LCMLPI Council

Research

Service Providers

Networks

COMMUNITY AT LARGE
Strategic Plan

Overarching Themes

• Advocacy/Systemic Change
• Supports and Services for Immigrants
• Communication and Access to Information
• Host Community
• Supports for Service Providers
Philosophy

• Building upon our communities’ strengths

• Using existing resources & relationships

• Coordinating and engaging services and communities
Our Community’s Achievements
September 2010 - May 15, 2011

✓ Engaged system partners

✓ Collaborate with existing initiatives (i.e., CYN)

✓ Adapted the Newcomer Outreach materials

✓ Developed the Strategic Multimedia Communication Plan
✓ Two issue specific brochures developed

✓ Reciprocal resource guides for settlement and employment workers

✓ Framework for enhanced information sharing between settlement and employment sectors
✓ Adapted existing Service Providers’ Privacy Policy & Code of Conduct and the Consent to Release Information to maximize support for immigrants

✓ Enhanced collaboration between Employment and Education
✓ Coordinated new partnerships between TVDSB and Early Years Centers

✓ Compiled and delivered settlement information packages about our community to Pearson International Airport

✓ Developing a checklist of keys to success for immigrants to land a job
✔ Providing education opportunities for immigrants on topics of interest/need

✔ Providing education opportunities to service providers working with immigrants

✔ Facilitating groups’ efforts to revitalize neighbourhoods
Provincial Leadership

- LMLIP is recognized provincially as a “best practice”

- LMLIP is changing the landscape of how we work as organizations & systems
LMLIP Role

LMLIP is the voice for the ongoing role between Council and immigration issues and as such will:

- Review implication of recent Citizenship and Immigration Canada cuts to settlement agencies
- Monitor impact of cuts in our community
- Influence senior levels of government
ONE IMMIGRANT’S JOURNEY

Sandra Murillo

- Came to Canada in 2007
- Experience as an Architect (Landscape Architecture & Environmental Studies)
- Goal to gain credentials as a Landscape Architect
- Currently employed by the City as a student at Parks Planning & Design
Contact Information

Elisabeth White – Co-Chair
Manager, Employment & Strategic Initiatives
The City of London
Phone: 519-661-2500 ext. 5878
Email: ewhite@london.ca

Kelly McManus – Co-Chair
Director, Community Services
United Way of London & Middlesex
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Huda Hussein
Project Coordinator
Phone: 519-438-1723 ext. 338
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Nina Hamou
Project Assistant
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www.immigration.london.ca
Ridership – Conventional

- Ridership for 2010 totaled 21.2 million
  - down 1.7% in comparison to both 2008 and 2009 (adjusted)
  - lower ridership performance primarily attributable to:
    - Economic downturn (people working less or not working)
    - fall out 33 day service interruption in 2009

- Since 1996 (15 years of continuous growth):
  - ridership has increased by 78% or 9.2 million trips
  - Service hours have increased by 14% or 65,000 hours
2010 Annual Report - Highlights

- Conventional Transit: London (vs. 16. Ontario systems - bus operations only with population > 100 K) is ranked:
  - 7th largest City in terms of population
  - 2nd in terms of ridership
  - 1st in rides per capita
  - 1st in rides per service hour
  - 16th (lowest) in terms of municipal operating investment
  - 16th (lowest) in terms of direct operating cost per ride
  - 1st (highest) in terms of passenger & operating funding
2010 Annual Report- Highlights

- Ridership - Specialized
  - Ridership, for 2010 0.237 million trips
    - 2010 highest total in the services history
    - Continued growth reflects a changing demographics and impact on the registrant base
  - Since 1996 (15 years of continuous growth)
    - Ridership has increased by 76% or 0.102 million trips
    - Service hours have increased by 86% or 45,000 hours
2010 Annual Report - Highlights

- Specialized Transit: London’s service (vs. the average for all Ontario systems) performance in terms of:
  - operating cost per trip – 54% of group avg.
  - Municipal investment per trip – 47% of group avg.
  - Trips per capita – 93% of group avg.
  - Passenger funding – 50% more than group avg.
  - Provincial funding – 4 times the group avg.
2010 Annual Report - Highlights

- 2010 Significant Initiatives
  - internal assessment of customer service strategy - what & how of service delivery
  - internal review of communication protocols - stakeholder engagement
  - development of Transportation Master Plan 2030
  - construction of the satellite facility, upgrades to 60 + yr old Highbury facility (stimulus program)
  - full implementation of Smart Bus Technology
  - continued work on legislative issues – e.g.
    - AODA – Integrated Accessibility Regulation
    - No fault insurance program amendments
2010 Annual Report - Highlights

**Going Forward**

- Balancing current economic reality – with growing service expectations/demand – annual service plan process
- Finalize:
  - Assessment of customer service (what, how and engagement)
  - Review of communication protocol
- Continued development of TMP 2030 (including development of implementation strategy)
- Preparing for AODA – Integrated Accessibility Regulation
- Fare program review
- Implementation bus security camera system
2010 Annual Report - Specialized Transit – Ridership & Revenue Service

76% Growth in Ridership
2010 Annual Report - Conventional Transit - Ridership & Revenue Service

78% Growth in Ridership

![Graph showing ridership and service hours from 1996 to 2010. The graph indicates a significant increase in ridership from 1996 to 2008, followed by a slight decrease in 2009 and a反弹 in 2010.](image)
Kipps Lane and Community

Activity Report
[2010–2011]

May 17, 2011
Greetings!

- Thank you for wanting to hear from us.
- We are... *Kipps Lane and Community*, a resident-based group made up of people living on Kipps Lane and in the surrounding neighbourhoods.

- We are here to...
  - introduce ourselves to new Council members.
  - tell you about what we do for our area neighbourhoods.
  - tell you about some challenges we face.
  - tell you about our plans for future.
Group’s History

- 2008 – *Kipps Lane Needs Assessment and Baseline Community Survey*
- 2009 – *Kipps Lane Working Group*
- 2010, 2011 – *Kipps Lane and Community Group’s structure changed*
- Since the end of 2010, group has five strategic positions:
  - Chair
  - Vice Chair
  - Secretary
  - Treasurer
  - Communications and Membership Coordinator
Our Vision:

- We are a community respecting nature, nurturing people of all ages and creating a great place for everyone to live.

Our Mission:

- The Kipps Lane neighbourhoods should be a diverse, inclusive community where residents are working together to build a foundation for a positive and safe environment.
Neighbourhood Action Plan (NAP)

Put together in 2009 by a larger group of residents from Kipps Lane area.

- Supported by the City of London

NAP developed around six strategic areas:

- Community Engagement and Information
- Environment
- Neighbourhood Maintenance
- Physical Structures, Programs and Services
- Safety
- Transportation
Our main events are…

- Easter Egg Hunt—*Spring*
- Kipps Lane *Summer* BBQ
- Pumpkin Retirement Party—*Fall*
- Community Calendar Launch Party—*December*

Projects we organize and take part in are…

- Neighbourhood Watch
- London Clean and Green
- Graffiti Removal Crew
- Kipps Lane Community Calendar
Activities and Projects for 2011

- **London Clean and Green (April 16)**
  - Cleaning of McNay Drain

- **Easter Egg Hunt (April 23)**
  - More than 300 children and adults came
  - Organized by the group
  - Supported by Medallion Properties
  - Contributions from other local businesses (Shoppers Drug Mart, Wendy’s, among others)

- **Ed Blake Park Community Celebration (June 25)**

- **Kipps Lane Community Fair (August 20)**

- **Pumpkin Retirement Party (Nov 1)**

- **Neighbourhood Watch**

- **2012 Kipps Lane Community Calendar**

- **Northeast Community Market**
Where are we going?

Towards...

- greater self-reliance
  - Fundraising efforts (Kipps Lane Community Calendar, securing donations and support from local businesses)
  - Friendships, Partnerships and Collaborations

- greater relevance
  - Increasing our membership
  - Having our voices heard
  - Strengthening of group’s structure and identity
Communication

- Enhancing our ability to communicate more effectively with...
  - our residents
  - service providers
  - the City (departments)
  - Councilors
  - local politicians

We recognize that there is a need to enhance training opportunities for our residents in the areas of communication and web-development.
Safety

Neighbourhood Watch on Belfield Street
- In 2011 we’ll continue by targeting streets adjacent to Belfield

Changing perceptions about the area
- Generating more positive stories from the area
- Creating opportunities for social encounters among our residents

Safety issues in our area are complex.

They must be addressed in concert with others.

We recognize a need to develop a more comprehensive strategy dealing with safety (involving multiple stakeholders from multiple sectors).
Collaborations—Who and What do we know?

Some of Our ‘Friends’ are...
- LUSO Community Services
- NELCE
- City of London
- YMCA (Community Hub)
- Northbrae Public School
- Beacock Library
- Urban League
- Life Resource Centre
- Medallion Properties
- LIHC
- Childreach (Parent Circle)
- Boardwalk Properties
- Silvers Restaurant
- Neon Crab
- Car Free Day
- DJ HEX
- Shoppers Drug Mart
- Wendy’s

We also take part in...
- Strengthening London’s Neighbourhoods Initiative
- Neighbourhood Environmental Assessment Tool
- Smart Moves

We would like to invite you to support our efforts in creating a positive change in Kipps Lane area neighbourhoods.

You can help by sharing some of your ideas, skills, resources and through your recognition of our work.
Conclusion

- Empowered residents are essential for vital neighbourhoods and a progressive city.
  - *Kipps Lane and Community* is becoming a more prominent voice for Kipps Lane area neighbourhoods and a very effective agent in initiating positive change.

- Sharing your ideas, skills, resources and information is beneficial to all of us.
  - Please support the momentum we have created!
Help us make Kipps Lane neighbourhoods known for this...

...and not for THIS!!!
Questions???

Thank you for listening!

Kipps Lane and Community
May 17th, 2011
Kipps Lane and Community

Activity Report

[2010-2011]

by

Kipps Lane and Community,

May 2011
GREETINGS!

We are Kipps Lane and Community, a resident-based group from North East London. We would like to thank you for setting some time aside to learn about us - our successes and our challenges.

*Kipps Lane and Community* is a group made up of people living on Kipps Lane and in the surrounding neighbourhoods. We are here to provide a collective voice for our residents in helping to create a community that is respecting of nature, that is nurturing to people of all ages, and that creates a great place for everyone to live and to belong. We have existed since 2009, and we have done a lot for our neighbourhoods!

Why are we here?

We would like to use this opportunity to introduce ourselves to new Council members.

We would like to tell you about what we strive to accomplish in our Kipps Lane and area,

About our successes,

Challenges,

And our Future!

Sincerely,

Kipps Lane and Community

*Cover, “Neighbourhood under Adelaide Bridge” by Voices of Kipps Lane Youth, 2009*
Following the Needs Assessment and Baseline Community Survey (2008 - conducted in the area by City of London staff in collaboration with local residents) a larger group of our community members came forward with the aim to utilize the findings from the survey and to develop a Neighbourhood Action Plan (NAP) for our neighbourhood.

**Our Vision:**

We are a community respecting nature, nurturing people of all ages and creating a great place for everyone to live.

**Our Mission:**

The Kipps Lane neighbourhoods should be a diverse, inclusive community where residents are working together to build a foundation for a positive and safe environment.

Our NAP was developed around six major areas:

- **Community Engagement and Information,** with the goal of increasing opportunities for Kipps Lane residents to be involved and engaged in their neighbourhood through the use of communication and information.

- **Environment,** in order to create a community that meets (or beats) London's environmental standards and is attractive to live in.

- **Neighbourhood Maintenance,** in order to create, through maintenance and upkeep, a physical environment that is appropriate, functional and attractive to all of our residents.

- **Physical Structures, Programs and Services,** in order to ensure that programs and services are available in the neighbourhood, that they meet the needs of Kipps Lane residents and have physical structures that are appropriate for those programs.

- **Safety,** in order to increase our feeling of safety in our community.

- **Transportation,** in order to increase opportunities for all residents in Kipps Lane to travel to their destinations easily, safely and in a convenient manner.
Upon completion and publication of our Neighbourhood Action Plan at the end of 2009, we formalized into Kipps Lane and Community. As will be shown below, this group has been addressing many issues outlined in the Plan, and it will continue to do so in the future.

Since the end of the last year, we have adopted a new group-structure with five strategic positions: Chair, Vice Chair, Secretary, Treasurer and Communications and Membership Coordinator (all on quarterly, semi-annual or annual rotation).

**OUR SUCCESSES AND ACCOMPLISHMENTS**

During our first year as a formal group, we planned, organized and delivered several community events, and initiated several long-term strategic initiatives in our neighbourhoods. In addition, we also established several key relations with local service providers and local businesses. We also have a membership in the Urban League - supporting us through the provision of insurance. Our 'membership' varies, but we've managed to maintain a core group of leaders and effectively deal with membership turnover by continuously recruiting new members.

**Our Major Events and Projects:**

- **Easter Egg Hunt** was the first major community event organized by this group. The event took place behind Northbrae Public School, and we drew close to four hundred people (adults and children). The first year we were also helped by NELCE, the City and Beacock Library. This year the event surpassed our expectations. It was organized in collaboration with Medallion Properties who graciously funded our efforts. We hope to continue to develop similar kinds of relationships with our local businesses in the future.

- As a follow up from the success we had with our first Summer BBQ in 2010, we have expanded this event into a Kipps Lane Community Fair for 2011. At our first BBQ, we had close to 400 hundred people come through. We had a DJ for the evening and a special appearance by the 'Dynamic Dozen' - a youth flash-mob dance group. This year, we plan to organize an even bigger gathering of Kipps Lane residents. **Kipps Lane Community Fair** will be an all day, car free event together with a soccer and volleyball tournaments,

"Signed Copies are available in the City Clerks Office"
community Market, corn-roast, and music. In order to organize all this, we are working together with the LIHC, LUSO Community Services, the City, Car Free Day, North East Resource Centre and other residents and stakeholders in the Kipps Lane area. We are expecting the Fair to be a great success!

- This is the second year that we have organized the Pumpkins Retirement Party together with North East Community Engagement Council (NELCE). After Halloween, we invite our neighbours to lineup and showcase their jack-o'-lanterns and then safely dispose them into a donated compost bin. Both times we had a great response, with around a hundred lanterns in the lineup. Together with our friends from NELCE, we make and then serve pumpkin muffins and hot cider to residents who have come to see our ‘lineup of horror’.

Pumpkin Retirement Party, 2010

- Calendar Launch Party was a fundraising and promotional event we organized in December 2010, at Silvers neighbourhood restaurant. We invited local resident artists (who had contributed their artworks for the Calendar), residents, agencies, businesses, local media and local politicians to come and celebrate the completion of our first Kipps Lane Community Calendar with us. We offered light refreshments and lots of excitement. All who came were encouraged to purchase at least one calendar (including Councilor Orser @). The event was well attended and we sold 100 calendars that night alone. Media coverage of the event was excellent!

Besides having some fun(!), we also organize our events as a means to attract more residents to our group; thus, increasing our capacity to elicit more effective change in our neighbourhoods. Our neighbours definitely love it; as seen by the events attendance.

Community engagement and sharing information are two top priorities identified in NAP. Our goal is to promote more positive perception of our area neighbourhoods.

Providing residents with opportunities to get to know some of their neighbours increases their sense of safety in the community.
Long-term Initiatives

Many of the action items outlined in our NAP require long-term commitment and more strategic planning. Some items can only be addressed together with other stakeholders in this area, and in London more generally. For now, our group is taking steps to address issues, including improvements in physical structures, environment and safety in our neighbourhood,

- In the first year the group completed an Inventory of Maintenance Issues (e.g. sidewalks, crosswalks, garbage and recycling containers) and reported findings to the proper departments at the City Hall.
- This year was the second that we have participated in the Clean and Green efforts in the city. We organize the cleaning of McNay Drain, and Adelaide Wells Park in Kipps Lane Area. We also have a Graffiti Removal Crew. Same group of residents cleans graffiti tags throughout neighbourhood. It also collects data on the most frequently tagged locations in the area.
- Efficient communication and the continuous promotion of our activities to our residents through our blog (kippslane.blogspot.com) and word of mouth are some of the foremost priorities for our group. Currently, we are working together with our friends in the community to find the best way to organize efficient ways to establish our presence in the community. We recognize that there is a need to enhance training opportunities for our residents in the areas of communication and web-development. Besides posters, door-to-door flyer deliveries and word of mouth forms of advertising, we also use our mobile sign to communicate with the neighbourhood. We ‘own’ the mobile sign, and we also encourage local agencies to advertise their own events. We are also working on having a bulletin board in Ed Blake Park.

We recognize that there is a need to enhance training opportunities for our residents in the areas of communication and web-development.

Safety is perceived as one of our most important and pressing issues in the area. This was also shown very clearly in the “Kipps Lane Community Needs and Baseline Survey” conducted by the City of London in 2008 and in the “Northeast London Community Needs and Capacities Inventory” conducted by the London Inter-Community Health Centre in 2006. Considering our size and our capacities (i.e. being a resident-group), tackling some of these issues is not easy. However, despite all of this, we did take some positive steps towards increasing safety (or its perception) among the residents in our neighbourhoods in general.

- More recently, we did manage to start up the Neighbourhood Watch on Belfield Street. Learning from our experience on Belfield Street, we plan to move forward by attempting to do the same thing to a couple of adjacent streets. We recognize, however, that greater support is needed if we wish to have a larger presence with Neighbourhood Watch.

We recognize that greater support is needed if we wish to have a larger presence with Neighbourhood Watch.
As a group, we think that changing the perceptions others have about our neighbourhoods is a very important factor for enhancing the sense of safety among local residents. Most times not much beyond reporting negative things can be found about Kipps Lane in our local media outlets. This past year, we wanted to change that by producing the Kipps Lane & Community Calendar, a project showcasing art created by artists from Kipps Lane area. The project was a success!

In addition to uncovering hidden artistic potential among Kipps Lane area residents, the Calendar also provided Londoners with the possibility to see the other side of our neighbourhood, often hidden behind negative reporting.

Arts on Kipps Lane

Looking at our present situation and our future, it can be said that our group is moving towards greater self-reliance and relevance. We are going to accomplish this by increasing our fundraising efforts, and by expanding our resource and skill base through partnerships and collaborative efforts with other stakeholders in our area and the city. These are accompanied by our continuous efforts to increase our membership and strengthen our group’s structure and identity.

The Kipps Lane & Community Calendar was shown to be an excellent fundraising event. Our group managed to sell more than 300 calendars in 30 days. It was the first time that any of us had tried a project of this kind, so we had to learn a lot. We are continuing with the Calendar project, but we are making it even bigger and better for the year 2012. In addition to the calendar, our group also regularly solicits for donations and support from local businesses.

Another way that Kipps Lane and Community group is trying to assure its existence in the future is through making partnerships and working collaboratively with other community stakeholders. Working together with others often results in higher quality and more effective events or projects, and often comes at the reduced costs, as more
resources and skills are being shared. Furthermore, some of our members participate in city-wide neighbourhood and community development initiatives and strategies so our activities, initiatives and practices are well informed and in concert with initiatives happening in other parts of the city.

Some of Our 'Friends' are...
- LUSO Community Services
- NELCE
- City of London
- YMCA (Community Hub)
- Northbrae Public School
- Beacock Library
- Urban League
- Life Resource Centre
- Medallion Properties
- LIHC
- Childreach (Parent Circle)
- Boardwalk
- Silvers Restaurant
- Neon Crab
- Car Free Day
- DJ HEX
- Shoppers Drug Mart
- Wendy's

SOME PROJECTS WE DO WITH OTHERS...

Northeast Community Market
Kipps Lane and Community is getting more actively involved in planning and supporting of the Northeast Community Market this year. We now have members at the Market Planning Committee. Community market is a collaborative social enterprise project involving several agencies, businesses, the city, and local resident groups and residents from this part of the city. This is going to be the second year that the community market exists. Last year there were five markets organized for area drawing close to 500 visitors and providing 25 vendors with business opportunities. Vendors sell crafts, foods, skills, handmade clothes, art, photographs, wood carvings and local fruits & vegetables.

The Kipps Lane and Community group recognizes the value of the market project for our area and supports it greatly! Our group is planning to take an even greater role in the Market in the years to come. Currently, we are actively involved in the planning and development of vendor recruitment strategies and advertising for the Market. We also represent a strong voice of the community at the Market Committee, helping to make the Market a more relevant and appropriate enterprise for the Kipps Lane area specifically.
This year the Market Committee is planning to organize five Markets between May and September. The Markets permanent home will be at the Kipps Lane Plaza, 1050 Kipps Lane. There will however be one exception on August 20th the Market will be held at Ross Secondary School, joining the Kipps Lane Community Fair.

Below are this year’s dates for the Market:

<table>
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<tr>
<th>Market Days are...</th>
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<tr>
<td>May 28th</td>
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<td>June 25th</td>
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<td>July 23rd</td>
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<td>August 20th (at Ross Secondary School)</td>
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<td>September 10th</td>
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Kipps Lane Community Fair
This event is currently being planned with other community partners and is an evolution of last year’s Summer BBQ. We have decided to expand this event by turning it into an all day community fair, providing more versatile programming and attracting more residents. Last year’s Summer BBQ was organized by *Kipps Lane and Community* and was supported by the city. This year we decided to organize it together with others in order to share costs, reduce redundancies and enhance the quality of the event. This event now incorporates several existing projects and initiatives in the area and the city (e.g. Kipps Lane Soccer and Volleyball Tournaments, Northeast Community Market, and Car-Free Day among others). Kipps Lane Community Fair is scheduled to be held behind Ross and Northbrae schools on Belfield st., on Saturday, August 20th, 2011.

**Ed Blake Park Opening Celebration**
Together with the City of London and several other stakeholders working in the area, we are contributing to the planning of the *Ed Blake Park Opening Celebration* on June 25th. This event is important for us. Most of our members have been involved in various roles and capacities in the redevelopment of Ed Blake Park for some years now. We are thrilled that community members can now enjoy new playground equipment, a spray pad, new pathways, improved soccer pitch, multipurpose pad and much more. Considering the centrality of this (now regional) park to our area, we as a group strive to involve greater number of area residents in its development and maintenance.

*Ed Blake Park, 2010*
CONCLUSION

In conclusion, we would like to thank the Council once again for their interest in us and about the work that is being done in our area neighbourhoods. Empowered residents are essential for vital neighbourhoods and a progressive city more generally. As seen in this Report, *Kipps Lane and Community* is becoming a more prominent voice for our neighbourhoods and a very effective agent in initiating positive change.

It is also important to recognize the limits that one resident group can do on its own. Lots of the issues in Kipps Lane area neighbourhoods are complex, and have to be addressed in concert with other interested parties, at many levels response. Greater support from the City, agencies, businesses and residents is needed. We greatly appreciate the support in resources, knowledge and recognition that we have received from you to date. We greatly appreciate you helping us having our voices heard.

We will be happy to hear any of your comments. Please write kippslanece@gmail.com.

Read about us on kippslane.blogspot.com

Signed Copies are Available in the City Clerks Office
3RD REPORT OF THE
COUNCIL HOUSING LEADERSHIP COMMITTEE

Meeting held on May 10, 2011, commencing at 2:29 p.m.

PRESENT: Councillor J. L. Baechler (Acting Chair), Mayor J. Fontana, Councillors D. Brown and H. L. Usher and B. Mercier (Secretary).


I YOUR COMMITTEE RECOMMENDS:

Native Inter-Tribal Housing Cooperative Affordable Housing Proposal

1. (2) That, on the recommendation of the Director of Municipal Housing with the concurrence of the Executive Director of Community Services, the following actions be taken with respect to the Native Inter-Tribal Housing Co-operative affordable housing proposal:

   a) an additional allocation of $244,155 BE APPROVED to offset the cost of municipal fees and charges, for a total municipal allocation of $679,155; it being noted that the Native Inter-Tribal Housing Co-operative was previously approved for an allocation of $435,000; and
   
   (b) the above-noted recommendation BE FORWARDED to the Community & Neighbourhoods Committee on May 17, 2011, along with the attached Sources of Financing Report for the additional Municipal allocation in the amount of $244,155;

   it being noted that the Council Housing Leadership Committee reviewed and received the attached report, dated May 10, 2011, from the Director of Municipal Housing, with respect to this matter.

Convert-to-Rent/Rehabilitation Program – Priorities for Program Area Expansion

2. (3) That, on the recommendation of the Director of Municipal Housing with the concurrence of the Executive Director of Community Services, the geographic area for eligibility for the Convert-to-Rent/Rehabilitation Assistance Program BE EXPANDED to include specific areas in the City of London in the following order of priority:

   (a) the Old East Village Business Improvement Area;
   (b) the Downtown Business Improvement Area;
   (c) the properties between these two areas (i and ii) fronting on Dundas Street;
   (d) the Hamilton Road Business Improvement Area; and,
   (e) the SoHo District;

   it being noted that exceptions will continue to be reviewed, on a case-by-case basis, for specific properties outside the program area that meet all other criteria; it being further noted that the Council Housing Leadership Committee reviewed and received the attached report, dated May 10, 2011, from the Director of Municipal Housing, with respect to this matter.

II YOUR COMMITTEE REPORTS:

3. That the Council Housing Leadership Committee (CHLC) noted and filed the following:

   2nd Report of the CHLC

   (a) (1) the 2nd Report of the Council Housing Leadership Committee from its meeting held on April 12, 2011; and

   LSTAR – Local Realtors® Celebrate 75th Anniversary

   (b) (4) a News Release, dated April 26, 2011, from the London St. Thomas Association of Realtors®, with respect to its 75th anniversary celebration of organized real estate in Middlesex and Elgin Counties.

Next Meeting

4. That the next meeting of the Council Housing Leadership Committee will be held at the call of the Chair.

   The meeting adjourned at 2:36 p.m.